



HIRE HANDBOOK

FULL DETAILS ON OUR HIRE
ACCOMMODATION FLEET

We're on your site!

OUR FLEET

Our new fleet of anti-vandal site accommodation units are all built to be fully compliant with the latest JCoP guidelines, so our customers have complete peace of mind when it comes to fire safety.

Enhanced insulation, UPVC double-glazed windows and door closers come together to provide secure, energy-efficient and contemporary units that offer both safety and comfort in one package.

Our range of premium, energy-efficient units, including offices, canteens, changing rooms, and toilets and showers, are designed to maximise comfort and productivity on-site. Each space is packed with features that blend corporate luxury with the convenience of your location, ensuring an exceptional experience in every aspect of your on-site stay.



TURNKEY SOLUTIONS

Our turnkey service takes care of every detail, ensuring a hassle-free experience from start to finish. Whether you have a short-term or long-term project, trust Cleveland Hire to deliver excellence and meet your site set up requirements.

Let us take care of everything to support you and your business needs. From offices and canteens that create spaces to rest and encourage comfortable working, to shipping containers for safe storage, we can provide a comprehensive range of products and extras.

All hires are made for a minimum initial period of 4 weeks unless otherwise stated in the agreement.



Chemical
Toilets



Stairs &
Platforms



Site
Fencing



Lighting
Services



Power
Services



Water
Services



Fuel &
Fuel Tanks



Facilities
Servicing

ACCOMMODATION & CONTAINERS

Our cutting-edge fleet of energy-efficient site buildings are at the forefront of the market. Equipped with state-of-the-art features as standard, our buildings provide you with all the comforts of a corporate space on your site.

From fully equipped offices to spacious canteens, convenient drying rooms, and pristine toilets/showers, we provide a diverse selection of premium facilities to ensure your team's comfort and productivity.

All our accommodation units come with:

- Insulated walls, ceilings and floors
- LED lighting with PIR sensors
- External 63amp socket
- Door Closers
- Zintec roof (60 year life)
- UPVC windows

Our containers are designed with a range of exceptional features to provide the ultimate secure and accessible solution for your storage requirements.

Made with advanced locking systems, easy opening doors, strategically placed air vents and weather-resistant materials, your belongings will be safe and protected. We offer a range of sizes, from 10ft to 40ft, in a range of configurations, including high cube, tunnel, and side opening, so you can choose the right container for your specific requirements.



DELIVERING TO YOUR SITE



TIMED DELIVERIES AND COLLECTIONS

Due to factors outside our control (traffic, hold up on sites, etc) we cannot guarantee a timed delivery slot. All units will normally be delivered between 8.00am and 5.00pm. We will do our utmost to meet requests for early/late or am/pm deliveries but this cannot be guaranteed, and additional charges may apply.

WAITING CHARGES

If a driver is required to wait on site to off load or collect a unit, a waiting charge of **£110 per hour** will be applied after the first 30 minutes.

SITE ACCESS

Please ensure your site is fully prepared for delivery on a HIAB (craned) or articulated delivery lorry.

We have not included for a site-specific lifting plan or a site-specific risk assessment. If required, this would be provided by a 3rd party at additional cost.

If you are concerned about site access or ground conditions, please contact us well in advance of delivery or collection so that we can discuss the options with you. Unless we have agreed otherwise, you are responsible for the provision, connection and disconnection of mains services and drainage.

CONNECTIONS

Please note that the connections for water, waste, and electrical services, along with routine inspections and maintenance, are your responsibility. Chat to our teams about how we could help these services as needed.

DELIVERING TO YOUR SITE

FOR A SUCCESSFUL DELIVERY, PLEASE ENSURE:

- Access is at least 12ft wide for our vehicles to enter the site
- Your site has no sharp turns
- Your site is on hardstanding, level ground
- There are no overhead cables above desired placement site
- The lorry will be able to extend their 6ft HIAB stabilisers at the placement site
- Off-load areas are free of manholes as they cannot support Hiab stabilisers
- You are aware that our vehicles cannot drive over grass or into fields

Failure to meet these conditions may result in a failed delivery, for which additional charges will apply. It is the customer's responsibility to ensure the site meets the necessary requirements before the scheduled delivery.

HOW LONG WILL DELIVERY TAKE?

For standard units, you will be told an estimated delivery lead time when you place your order.

We strongly advise someone is on site during delivery, in case the driver needs any assistance due to restrictive access or any other issues that may arise at the time.

Please note we can only supply and deliver units to addresses in Great Britain.

REPORTING ISSUES

We aim to ensure that all our products reach you in good condition. However, if you have any problems during the life of the hire, please [contact our Hire Team](#) immediately so we can promptly remedy and correct any faults.



CANCELLATIONS AND NON-DELIVERIES

CONTAINERS

	UP TO 10 UNITS	OVER 10 UNITS
NO CANCELLATION CHARGES	Before 10am the business day prior to arranged date of move	Before 10am two business days prior to arranged date of move
ONE-WAY ABORT CHARGE AND ASSOCIATED CHARGES	After 10am the business day prior to arranged date of move	After 10am two business days prior to arranged date of move
TWO-WAY ABORT CHARGE AND ASSOCIATED CHARGES	On arrival at designated address	On arrival at designated address

ACCOMMODATION & ACCESSORIES

NO CANCELLATION CHARGES	Before 10am two business days prior to arranged date of move
ONE-WAY ABORT CHARGE AND ASSOCIATED CHARGES	After 10am two business days prior to arranged date of move
TWO-WAY ABORT CHARGE AND ASSOCIATED CHARGES	On arrival at designated address



TYPES OF TRUCKS WE USE FOR DELIVERY



LOADER CRANE ARTICULATED LORRY

An articulated lorry (Artic) is known for its two parts; a tractor and a trailer.

Artics are ideal for consistently large loads with its six axles and a maximum fully laden weight of 44 tonnes.

LENGTH	WIDTH	HEIGHT	REACH
65ft	12ft	14ft	29.5ft

Approximate measurements, may differ with truck manufacturer.
Reach may differ due to weight/size of the unit.



LOADER CRANE LORRY & DRAG TRAILER

A rigid lorry with an added trailer attached to the back of the truck bed.

The trailer gives the rigid lorry flexibility as well as the ability to deliver more units to site.

LENGTH	WIDTH	HEIGHT	REACH
59ft	12ft	14ft	29.5ft

Approximate measurements, may differ with truck manufacturer.
Reach may differ due to weight/size of the unit.



LOADER CRANE RIGID LORRY

A rigid lorry. Its lack of flexibility between cab and trailer makes the driving experience similar to a car.

Significantly shorter than an artic, the rigid lorry has the ability to deliver units where access is restricted.

LENGTH	WIDTH	HEIGHT	REACH
32ft	12ft	16ft	29.5ft

Approximate measurements, may differ with truck manufacturer.
Reach may differ due to weight/size of the unit.

CARING FOR YOUR UNITS

PROBLEMS WITH YOUR UNITS

We aim to ensure that all our products reach you in good condition. However, if you have any problems during the life of the hire, please contact us immediately so we can promptly remedy and correct any faults.

AIRING YOUR CONTAINERS

Containers left locked for prolonged periods can sometimes be subject to condensation. You can minimise condensation by ensuring that all goods stored are dry, and by regularly opening container doors.

DAMAGE CHARGES

Each unit will be checked for damages once it is off-hired and we will charge you for any damages incurred during the hire.

You can opt to take out our **Critical Loss Waiver (Theft, Fire and Flood Cover)** for containers only which will significantly reduce the risk of charges being incurred. Please refer to our Critical Loss Terms and Conditions for full details.

CHEMICAL STORES AND EFFLUENT TANKS

The regular emptying of effluent tanks is the responsibility of the customer; our Hire Desk team are happy to support with scheduling this additional service.

Any chemical spillages are the responsibility of the customer to arrange specialist cleaning and removal of the waste.

Prior to collection, it is imperative that the chemical stores and effluent tank are fully emptied by a certified waste removal specialist. Failure to provide the waste removal certificate at the time of collection may result in the collection being aborted, with applicable cancellation charges.

OFF-HIRE AND COLLECTION

Our standard off hire notice periods apply unless otherwise stated in the agreement.

You remain responsible for the safekeeping of the units over the notice period until we have collected them.

NOTIFICATION PERIOD

	UP TO 10 UNITS	OVER 10 UNITS
CONTAINERS	Minimum 5 Business days	Minimum 10 Business days
	UP TO 8 UNITS	OVER 8 UNITS
ACCOMMODATION AND ACCESSORIES	Minimum 5 Business days	Minimum 10 Business days

CROSS-HIRE FUEL

Any missing fuel reported by the Third Party supplier will be charged at the prevailing rate; please note that we cannot offer a credit for fuel returned above the delivered amount.

BEFORE COLLECTION

Before collection, be sure to remove all your personal property, dispose of any rubbish and ensure the unit is in a clean condition, suitable for immediate use by another customer. Failure to do so will result in an additional cleaning charge. Containers should be left unlocked with the padlock and keys placed inside the container.

CRITICAL LOSS WAIVER

The Cleveland Critical Loss Waiver provides peace of mind when hiring storage containers.

Including the Waiver on your contract significantly reduces the risk of charges being incurred should the container(s) suffer from the following reasons while on hire.

What the Waiver covers:

- **Fire by act of God**
- **Flood by act of God**
- **Container theft***

What the CLW does not cover:

- **Damages**
- **Arson**
- **Graffiti and other damage to paintwork**
- **Site accommodation units**
- **Contents of the container(s)**
- **Break ins and attempted break ins**
- **Replacement keys or accessories**

The Critical Loss Waiver is subject to an excess of £100. The Waiver is not an insurance policy. For more details and to add the Waiver to your hire term, contact the Cleveland Hire team.

*Claims must be accompanied with a crime number





SHIPPING CONTAINERS FOR SALE & HIRE NATIONWIDE

Founded in 2011, Cleveland Containers is the leading supplier of shipping containers in the UK, delivering around 400 containers each week.

With a network of depots across the country, we'll get your containers to you faster and more affordably than anyone else, no matter how many units you need.

Available for sale and hire, our fleet of new and used containers range from 6ft to 45ft in length. Along with specialist containers, such as DNV (offshore), flat pack and refrigerated units, we also provide modification services to create bespoke solutions for a variety of businesses.



LARGEST STOCK LEVELS



FASTEST DELIVERIES



WIDEST DISTRIBUTION



STRONGEST CREDENTIALS



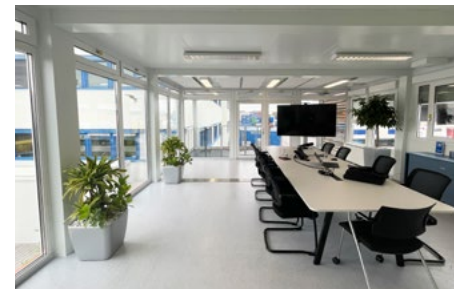
SMARTEST DESIGNERS



MODULAR BUILDINGS FOR SALE & HIRE NATIONWIDE

Looking for a modular building solution that meets your specific needs? Look no further than Cleveland Modular. As an industry-leading modular building supplier with a focus on hire, we offer a wide range of high-quality, affordable modular buildings to suit any application.

At Cleveland Modular, we understand that your business has unique requirements when it comes to space and infrastructure. That's why we offer fully customisable modular buildings, designed and built to meet your exact specifications. Whether you need a temporary office space, a modular classroom, or a modular medical facility, we have the expertise and experience to provide you with a solution that meets your needs.



DESIGN SERVICE

Complete building design



INSTALLATION

Installed quickly and safely



EXPERT CARE

Dedicated account manager



BOOST PACKAGE

Extras to enhance functionality

Part of the Cleveland group

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HIRE.

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We're on your site!

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We act as a lender. You may be able to obtain finance for your purchase from other lenders and you are encouraged to seek alternative quotations. If you would like to know how we handle complaints, please ask for a copy of our complaints handling process.
You can also find information about referring a complaint to the Financial Ombudsman Service (FOS) at financial-ombudsman.org.uk